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# Resolution welcomes child maintenance improvements

## Further improvement still needed, says Resolution

Commenting on the Work and Pensions Committee's report into CMEC's and the Child Support Agency's operational improvement plan, Resolution agreed that the new system is now delivering a better service to parents and children.

**James Pirrie, Chair of Resolution's Child Maintenance Committee, said:**

"Clients of the child support services of the Commission now routinely experience a much improved service. But it is a real pity that so many families suffered through previous attempts to develop a workable system.

"However the system cannot be called a success simply because it deals efficiently with the bulk of its cases.

"In particular there are still many families trapped under the old rules system and far too many cases involving high debt remain unresolved. In addition current statistics suggest that only about half of non-resident parents are actually paying the full amount they should.

"Much more is still needed and the Commission must continue to develop and improve the service it provides."

The Works and Pensions Committee itself expressed concerns for the future. With regard to the new system, the Committee repeated its concern that a reliance on private arrangements might recreate the problems associated with the child maintenance system before the Child Support Act 1991 came into force. More immediately, it feared that transition to the new scheme would place an intolerable burden on the Commission.

The Committee's report can be downloaded [here](#).

Resolution's press release can be found [here](#).

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